

NOTIFICATION



Subject	EOL – SMR4000U/5000/8000U/9500U Series
Category	Product Discontinuation (End-of-Life)
Date	November 30 th , 2014
Document Number	PN14N003

Surveon SMR4000U/5000/8000U/9500U Series Discontinuation Announcement

Dear Sir/Madam,

Surveon constantly reviews and refines our products, accessories and parts in order to meet customer demand and maintain our technology leadership. From time to time, it is necessary to discontinue some products items.

The technical support and warranty repair service for the discontinued items will be provided by Surveon until the End of Life (EOL) date or end of warranty, whichever is later. With that in mind, we hereby announce the discontinuation of the following items and their replacements, effective on **December 31st, 2014**.

		Discontinued Item	Replacement Item
1	Model	SMR4000U Series	NVR3104 Series
	Description	12-20 CH, 4 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Advanced eMAPs, HTML	4-16 CH, 4 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC
2	Model	SMR5000 Series	NVR3104 Series
	Description	12-20 CH, 5 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Advanced eMAPs, HTML	4-16 CH, 4 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC

3	Model	SMR8000U Series	NVR3308 Series
	Description	16-40 CH, 8 Bay Megapixel HW RAID NVR, Duo LAN, Dual Display (VGA/HDMI), Real Time VI, Smart Search, Advanced eMAPs, HTML	16-32 CH, 8 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC
4	Model	SMR9500U Series	NVR5316 Series
	Description	16-64 CH, 12 Bay Megapixel RAID NVR, Duo LAN, Real Time VI, Smart Search, Advanced eMAPs, HTML	16-64 CH, 16 Bay Megapixel RAID NVR, Local Display, Real Time VI, Smart Search, Web Client, Mobile Client, Central Management via SCC

Last-time Purchase Offer:

Surveon is making the discontinued items available for a last-time purchase. To take advantage of this offer, submit a valid, non-cancelable, non-refundable purchase order to Surveon according to the following schedule:

- Last Purchase Date: **February 28th, 2015.**
- Last Shipment Date: **March 31st, 2015.**

We apologize for any inconvenience caused by the discontinuation. For further information, please contact your Surveon sales representative.

Sincerely,
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